

REPORTING ADA VIOLATIONS

ATTENTION PROVIDERS, MANAGERS & STAFF

Are you staff at an organization refusing to provide language access for the deaf?

Organizations violating ADA (Americans with Disabilities Act) law and discriminating against the deaf can be reported to the organizations listed on this document, including the US Dept. of Justice.

[CLICK HERE TO VISIT ADA.GOV WEBSITE - ADA.GOV](http://ada.gov)

[CLICK HERE TO LEARN MORE ABOUT ADA LAW AND COMPLIANCE - ADA.GOV](http://ada.gov)

For ADA violations, maximum civil penalties under title III carry a fine of \$75,000 for the first violation; for each subsequent violation the maximum is \$150,000.

Is it a patient under your care? A client you are responsible for servicing?

If you are complicit in discrimination you may be risking your personal and professional reputation.

You may be risking the professional license of yourself and others.

Insurance providers may not cover legal expenses due to discrimination litigation.

Discrimination lawsuits may result in higher insurance premiums and rates.

If you are staff at an organization, an anonymous report may protect you in the event of discrimination investigations and litigation.

Keep a copy of your anonymous report for your own records.

If discrimination is happening to you, your patients, clients, family or friends you can report it to any of these services.

Don't be part of the problem.

The Joint Commission should be used to report medical service providers, you can also report medical provider violations to US Department of Justice Civil Rights Division and FCC.

[THE AMERICANS WITH DISABILITIES ACT \(1990\) - HOUSE.GOV](http://house.gov)

[TITLE VI OF THE US CIVIL RIGHTS ACT \(1964\) - THE JOINT COMMISSION](http://thejointcommission.org)



THE JOINT COMMISSION

Phone: 630-792-5800
Fax: 630-792-5636

OFFICE OF QUALITY AND PATIENT SAFETY

When reporting a safety event to The Joint Commission, you may submit anonymously.

Keep all evidence of claims.

[CLICK HERE TO FILE ONLINE](http://thejointcommission.org)

Postal Address:

OFFICE OF QUALITY AND PATIENT SAFETY
The Joint Commission
One Renaissance Boulevard
Oakbrook Terrace, Illinois 60181



US DEPT OF JUSTICE CIVIL RIGHTS DIVISION

Phone: 888-848-5306
TTY: 202-514-0716

[CLICK HERE TO FILE ONLINE](http://usdoj.gov)

Keep a copy for your records, you can file online or mail all required forms to the postal address below:

Postal Address:

Federal Coordination and
Compliance Section – NWB
Civil Rights Division

U.S. Department of Justice
950 Pennsylvania Avenue, N.W.
Washington, D.C. 20530



FEDERAL COMMUNICATIONS COMMISSION

Phone: 888-225-5322
TTY: 888-835-5322
ASL VP: 844-432-2275
Fax: 630-792-5636

When reporting to FCC, keep all evidence for your records.

[CLICK HERE FOR MORE INFO](http://fcc.gov)

[CLICK HERE TO FILE ONLINE](http://fcc.gov)

Postal Address:

Federal Communications Commission
Consumer & Governmental Affairs Bureau
Consumer Inquiries and Complaints Division
45 L Street, NE Washington, D.C. 20554